

## WELCOME TO OUR CAPTAIN'S CLUB LOYALTY PROGRAM!

From complimentary breakfast to Wi-Fi, free nights or American Express Gift Cards, we are committed to providing you with extras that give you value for your stay.

Below is a list of benefits you can enjoy by being a member of the Captain's Club. See the back of this form which will reflect your benefits based on your level of membership.

### MEMBER BENEFITS:

- Complimentary bottled water
- Complimentary high speed internet
- Complimentary breakfast
- Complimentary local calls
- Complimentary wine, beer, well drink or non-alcoholic beverage once during stay
- Choice of free nights or AMEX Gift Card
- Customized room preferences
- Exclusive member-only offers
- Express check-out
- Early check-in
- Late check out
- Room Upgrades
- Upgrade to Executive, Jacuzzi, Vice Presidential or Presidential Suite using additional points when redeeming free night reward

### TIER QUALIFICATION

There are two levels of membership. Each membership tier rewards you generously, redeemable for free nights or American Express Gift Cards.

Gold Level	1-10 nights
Platinum Level	11 or more nights

## QUALIFYING STAYS AND EXCLUSIONS

A Captain's Club Member will earn one (1) point per overnight stay at the hotel. Stays booked with an online travel website (for example, Hotwire, Expedia, Hotels.com, Priceline, Travelocity, Orbitz, Booking.com, etc.) are excluded from earning free night rewards or gift card rewards. Please remember that you must book directly at [www.airtelplaza.com](http://www.airtelplaza.com) or at **(800) 2-AIRTEL** or your travel agent and provide us with your membership number. Traded or bartered rooms are not eligible to earn awards. Airtel Plaza Hotel shall determine if a rate is a qualifying rate at its sole discretion.

### FREE NIGHT REWARD

One (1) free night reward will be earned for every 10 overnight stays. Free night benefits are intended for the use by the member or corporation only. When redeeming free night rewards, some blackout dates will apply for special events.

### AMERICAN EXPRESS GIFT CARD

Give a gift to yourself or someone you know. A \$50 American Express Gift Card can be earned for every 20 overnight stays. Please allow up to four (4) weeks to process your gift card.

### REDEEM REWARD

Once you accumulate the required number of points to earn a reward, you can redeem your reward by calling the Sales Department at **(800) 2-AIRTEL**, available from 8:00 am – 4:00 pm Monday to Friday or email us at [captainsclub@airtelplaza.com](mailto:captainsclub@airtelplaza.com). Remember, the choice is yours!

10 points = One Free Night Reward
20 points = \$50.00 American Express Gift Card

## QUALIFYING MEMBERS (INDIVIDUAL OR CORPORATE)

A "Qualifying Member" is a registered Captain's Club Member whose name appears on the room reservation and who pays for the room. If an individual member reserves and pays for more than one room, points are earned on a maximum of two (2) rooms during such stay. Only one member per room, per stay, may receive points. If two (2) or more members occupy the same room, points will be credited only to the member whose name appears on the room reservation. If more than one name is on a single room reservation, then at the time of check-out, members will advise the Airtel Plaza Hotel which member's account number to credit the points. Members who have any past due balance owing to Airtel Plaza Hotel forfeit any points earned.

### STRUCTURE AND DURATION OF PROGRAM

Airtel Plaza Hotel reserves the right to alter, modify or discontinue this program at any time. All interpretations of these terms and conditions shall be at the sole discretion of Airtel Plaza Hotel. Points expire two (2) years from date earned. These terms and conditions supersede all prior terms and conditions. Void where prohibited by law. Any income tax liability is the sole responsibility of the recipient. Additional restrictions may apply. Any questions concerning eligibility for free night reward or gift card reward must be raised by guest prior to check-in.

### BE PART OF OUR CAPTAIN'S CLUB

**JOIN TODAY!**

# FREE NIGHT WITH US

# OR

# AMERICAN EXPRESS GIFT CARD

## CAPTAIN'S CLUB MEMBERSHIP APPLICATION

Name: \_\_\_\_\_ Title: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Company Name: \_\_\_\_\_ Job Title: \_\_\_\_\_  
 Business Address: \_\_\_\_\_  
 Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_  
 Email: \_\_\_\_\_  
 Birthday: \_\_\_\_\_

Room Preference:

- King Bed       Two Beds       Away From Elevator  
 High Floor       Low Floor       Near Elevator  
 Corner Room



Landings Restaurant



Clipper Club Lounge



Presidential Suite

### BENEFITS

	GOLD LEVEL 1-10 Nights	PLATINUM LEVEL 11 or more nights
Complimentary bottled water at time of arrival	X	X
Complimentary high speed internet	X	X
Complimentary local calls	X	X
Customized room preferences	X	X
Exclusive member-only offers	X	X
Express check out	X	X
Complimentary breakfast for one daily	X	X
Early check-in*	X	X
Late check-out*		
Room Upgrades*		X
Complimentary wine, beer, well drink or non-alcoholic beverage once during stay		X
Suite upgrades when redeeming free night**		X
*Subject to availability		
**Supplement your free night with additional points for the following suites:		
Executive Suite or Jacuzzi Suite = 10 points, Vice Presidential Suite = 20 points, Presidential Suite = 30 points		

# Captain's Club



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